## INNOVATIONS FEDERAL CREDIT UNION **STATEMENT OF INCOME**AS OF DECEMBER 31

| <u>Description</u>               | <u>2013</u>     | <u>2014</u>      | <u>CHANGE</u>   |
|----------------------------------|-----------------|------------------|-----------------|
| INCOME:                          |                 |                  |                 |
| INTEREST INCOME ON LOANS         | \$<br>7,398,944 | \$<br>7,584,801  | \$<br>185,857   |
| INTEREST INCOME ON INVESTMENTS   | 249,940         | 295,688          | 45,748          |
| TOTAL INTEREST INCOME            | \$<br>7,648,884 | \$<br>7,880,489  | \$<br>231,605   |
| INTEREST EXPENSE                 | 373,790         | 422,213          | 48,423          |
| NET INTEREST INCOME              | \$<br>7,275,094 | \$<br>7,458,276  | \$<br>183,182   |
| PROVISION FOR LOAN LOSS          | 949,800         | 210,000          | (739,800)       |
| INTEREST INCOME AFTER PROVISION  | \$<br>6,325,294 | \$<br>7,248,276  | \$<br>922,982   |
| NON-INTEREST INCOME              | \$<br>3,808,295 | \$<br>4,008,686  | \$<br>200,391   |
| LOSS ON ASSETS                   | (193,746)       | (225,798)        | (32,052)        |
| INCOME BEFORE OPERATING EXPENSES | \$<br>9,939,843 | \$<br>11,031,164 | \$<br>1,091,321 |
| EXPENSES:                        |                 |                  |                 |
| SALARIES & EMPLOYEE BENEFITS     | \$<br>4,104,887 | \$<br>4,657,700  | \$<br>552,813   |
| VOLUNTEER & EMPLOYEE RELATIONS   | 134,284         | 123,610          | (10,674)        |
| OFFICE OCCUPANCY                 | 479,587         | 456,786          | (22,801)        |
| OFFICE OPERATIONS                | 1,805,453       | 1,779,071        | (26,382)        |
| MARKETING & MEMBER RELATIONS     | 685,415         | 584,214          | (101,201)       |
| LOAN SERVICING                   | 975,354         | 1,281,779        | 306,425         |
| PROFESSIONAL & OUTSIDE SERVICES  | 805,547         | 1,285,029        | 479,482         |
| TOTAL EXPENSES                   | \$<br>8,990,527 | \$<br>10,168,189 | \$<br>1,177,662 |
| NET INCOME                       | \$<br>949,316   | \$<br>862,975    | \$<br>(86,341)  |

### STATEMENT OF FINANCIAL CONDITION AS DE DECEMBER 31

| <u>Description</u>                    |                | <u>2013</u> | <u>2014</u> |             | CHANGE          |  |
|---------------------------------------|----------------|-------------|-------------|-------------|-----------------|--|
| ASSETS:                               |                |             |             |             |                 |  |
| CASH ON HAND                          | \$             | 1,761,482   | \$          | 2,911,523   | \$<br>1,150,041 |  |
| INVESTMENTS:                          |                |             |             |             |                 |  |
| AVAILABLE-FOR-SALE                    |                | 4,274,152   |             | 6,297,682   | 2,023,530       |  |
| OTHER                                 | ;              | 33,572,382  |             | 24,434,904  | (9,137,478)     |  |
| LOANS RECEIVABLE                      | 101,915,081    |             | 110,562,910 |             | 8,647,829       |  |
| LESS ALLOWANCE FOR LOAN LOSSES        | (1,620,083)    |             | (1,025,799) |             | 594,284         |  |
| ACCRUED INTEREST RECEIVABLE:          |                |             |             |             |                 |  |
| LOANS                                 | 504,219        |             |             | 503,665     | (554)           |  |
| INVESTMENTS                           |                | 23,533      |             | 29,775      | 6,242           |  |
| PROPERTY AND EQUIPMENT, NET           | 8,435,986      |             |             | 8,846,928   | 410,942         |  |
| NCUSIF DEPOSIT                        |                | 1,381,595   |             | 1,398,239   | 16,664          |  |
| REPOSSESSED ASSETS                    |                | 1,134,779   |             | 1,281,645   | 146,866         |  |
| OTHER ASSETS                          |                | 3,320,660   |             | 4,126,205   | 805,545         |  |
| TOTAL ASSETS                          | \$ 1           | 54,703,786  | \$          | 159,367,677 | \$<br>4,663,891 |  |
| LIABILITIES:                          |                |             |             |             |                 |  |
| MEMBERS' SHARE AND                    |                |             |             |             |                 |  |
| SAVINGS ACCOUNTS                      | \$ 137,700,850 |             | \$          | 141,292,240 | \$<br>3,591,390 |  |
| ACCOUNTS PAYABLE AND OTHER            |                |             |             |             |                 |  |
| ACCRUED LIABILITIES                   |                | 2,257,407   |             | 2,375,904   | 118,497         |  |
| TOTAL LIABILITIES                     | \$ 13          | 39,958,257  | <b>\$</b> 1 | 143,668,144 | \$<br>3,709,887 |  |
| MEMBERS' EQUITY:                      |                |             |             |             |                 |  |
| REGULAR RESERVE                       | \$             | 2,135,057   | \$          | 2,135,057   | \$<br>0         |  |
| UNDIVIDED EARNINGS                    |                | 11,670,102  |             | 12,619,418  | 949,316         |  |
| UNREALIZED GAIN ON INVESTMENTS        |                | (8,946)     |             | 82,083      | 91,029          |  |
| NET INCOME                            |                | 949,316     |             | 862,975     | (86,341)        |  |
| TOTAL MEMBERS' EQUITY                 | \$ 1           | 14,745,529  | \$          | 15,699,533  | \$<br>954,004   |  |
| TOTAL LIABILITIES AND MEMBERS' EQUITY | / \$15         | 54,703,786  | \$ 1        | 159,367,677 | \$<br>4,663,891 |  |

# MOVING FORWARD

2014 ANNUAL REPORT





**INNOVATIONS FLOURISHED IN 2014!** It was a year of strong financials, improved member services, enhanced employee benefits, and new and improved branches.

STRONG FINANCIALS: The local economy continued its upward trend in 2014, with employment, tourism, and real estate sales all on the rise. Our managed loan growth continued, and we maintained our focus on keeping delinquencies and charge-offs to a minimum and our Allowance for Loan Loss both stable and below budget. Our Net Worth strengthened from 9.54% to 9.80%, and we maintained a stable ROA at .55%. Two loan growth initiatives from prior years gained traction as well, with the Member Business Lending Program and the Indirect Auto Lending Program both realizing positive gains.

IMPROVED MEMBER SERVICES: We continued to make strides toward bringing our debit and credit card processes together under one umbrella and servicing them in-house, and converting our online and mobile banking services to a more feature-enhanced and intuitive system. Once fully implemented, these changes will increase efficiency, better serve our present members, and attract future members. In 2014, we launched our rewards checking account, which we call "KASASA". It has a funny name but it has great rewards! Also, in late 2014 the U.S. Treasury approved Innovations as a Community Development Financial Institution (CDFI). Through various programs, the CDFI Fund enables locally based organizations to further goals such as: economic development (job creation, business development, and commercial real estate development); affordable housing (housing development and home ownership); and community development financial services (provision of basic banking services to underserved communities and financial literacy training). Going forward we will analyze how to best utilize this designation to serve our membership and prospective membership in our community.

ENHANCED EMPLOYEE BENEFITS: We continued to focus on the medical coverage in the benefit package we offer our Team Members, being vigilant about not sacrificing quality care for the cost of coverage. We continue to monitor the evolution of the Affordable Care Act to ensure the best and most affordable options, and will continue to do so in the future. We also launched our employee wellness program this past year, and in 2015 will begin offering incentives to Team Members who participate.

**NEW AND IMPROVED BRANCHES:** We have now completed the move of our Downtown branch from Jenks Avenue to Harrison Avenue. The new branch looks great, and provides added security for our Team Members. and offers enhanced conveniences for our members, such as drive-thru lanes, a drive-up ATM, and additional parking. We also planned for a 2015 facelift of our 23rd Street branch, which was the first to roll out our dialog tower technology in 2005 (time passes quickly!) and is now in need of an update. Our goal is to ensure that every branch is consistently branded and inviting to our members.

We are looking forward to all of the opportunities the future presents!

Lastly, 2015 marks our 10 year celebration of Innovations – 'Sparking Change' since 2005.



David A. Southall President/CEO



James Kott Chairman Board of Directors

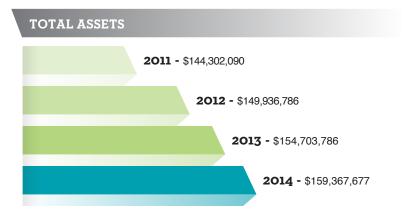
#### **BOARD OF DIRECTORS**

Rob Fernandez Dana Dye **Greq Gruber** Vice Chairman Director Secretary Albert (Ted) E. Dempsey III Craig Ellis **Trevor Walls** Treasurer Director Director

#### SUPERVISORY COMMITTEE

Bill Jones Don Gedeon Kenneth White Member Member Chairman

## **MEMBER GROWTH 2011 - 17.089 2012 - 17.716 2013 -** 18.057



#### OFFICE LOCATIONS AND HOURS

#### Panama City Beach Branch

910 Thomas Drive Panama City Beach, Florida 32408 Hours: (Monday - Friday) Lobby: Open 9 a.m. - 5 p.m. **Drive-up:** Open 8 a.m. - 5 p.m.

#### **Downtown Panama City Branch** 1038 Harrison Avenue

Panama City, Florida 32401 Hours: (Monday - Friday) **Lobby:** Open 9 a.m. - 5 p.m. **Drive-up:** Open 8 a.m. - 5 p.m.

#### Panama City Branch

700 West 23rd Street Panama City, Florida 32405 Hours: (Monday - Friday) **Lobby:** Open 9 a.m. - 5 p.m. **Drive-up:** Open 8 a.m. - 5 p.m.

#### **Lynn Haven Branch** 2250 South Highway 77

Lvnn Haven, Florida 32444 Hours: (Monday - Friday) **Lobby:** Open 9 a.m. – 5 p.m. **Drive-up:** Open 8 a.m. - 5 p.m.

#### **Callaway Branch**

864 North Tyndall Parkway Panama City, Florida 32404 Hours: (Monday - Friday) **Lobby:** Open 8 a.m. - 5 p.m.

#### **Back Beach Branch**

2014 - 18,641

17900 Panama City Beach Parkway Panama City Beach, Florida 32413 Hours: (Monday - Friday) **Lobby:** Open 8 a.m. – 5 p.m.

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